







Return form

We hope that you are satisfied with the items(s) you have brought from us. However, if you are not then please print and complete this form and return it with the item(s) to:

PO Box 75, Malmesbury, SN16 9WQ.

We recommend that all items to be returned are sent to us by recorded/insured delivery as we are not liable for any loss in transit.

Any charges incurred by our customers for the return of good because of our fault will be refunded accordingly. We are not liable for the cost incurred for standard returns.

In the UK you can return items under 10kg using



visit www.collectplus.co.uk/cotswoldoutdoor

If returning from outside the UK please ensure you attach any customs declaration that may be required.

Please note that returned goods, either faulty or for repair must be in a clean and dry condition, or they may be returned to you.

Unfortunately we do not offer exchanges. We will however exchange goods free of charge when incorrect items have been supplied by us and we have a replacement in stock (UK only).

Please complete to enable us to process your return:

-	Customer Name
-	Order Number
-	Customer Number
_	Email address

Returned Product Details:						
Code:	Description	Size	Colour	Qty	Reason see below	

A - Product(s) Not as expected

C - Wrong Item(s) received

I - Fault (Contact Us)

G - Don't Like the style

B - Poor Fit

D - Arrived too late

F - Don't Like the colour

H - Other (please state why)